



Online access

PatientPortal at CRMG

The messaging application is **NOT FOR EMERGENCIES**

Call 9-1-1 if you think you may have a medical emergency.

Secure Messaging

Patients of Cookeville Regional Medical Group will now be able to compose a message to your doctor through the messaging application on the portal.

To Send A Message:

- sign into your patient portal
- click on the messaging application
- select the provider you would like to communicate with
- type the message
- and hit send

You can only message your provider if you have a patient portal account. If you are not a patient of a Cookeville Regional Medical Group provider you will not be allowed to register for an account

The average response time to messages is 2 business days.

 athenahealth

 COOKEVILLE REGIONAL
MEDICAL GROUP
It's the Way WeCARE