

Workspot Windows 7 Install

- In order to utilize Workspot, RDP must be updated to 8.1 supported. The next steps outline how to download the patches needed to upgrade RDP.
- The link below will take you to the page to download the patches needed. Please note you will need to determine the version of Windows 7 you have, either 32-bit or 64-bit prior to downloading the patches:
 - <https://support.microsoft.com/en-us/help/2923545/update-for-rdp-8-1-is-available-for-windows-7-sp1>
- Once the computer is updated to RDP 8.1 supported, browse to <http://www.crmchealth.org/about-crmc/workspot>. Click the **Downloads** tab.
- Download either the 32-bit or 64-bit version of the Workspot client.
- Once the client is downloaded, double click on the .MSI file.
- When the install is complete, you will find the Workspot shortcut on the Desktop as well as the Start | Programs menu.
- Open the Workspot client. Login with your network credentials.
- A window will open and your applications will be listed. If you need additional applications that are not listed, please contact us at 931-783-2637.